



A Facilities Management Support Company

QUALITY STATEMENT



Quality Management

Ashworld Ltd is committed to providing high quality services, effective facilities management support and outstanding customer service.

The proposed services will be designed to meet and where appropriate exceed the tender specifications. This includes ensuring that we meet and exceed **SAFEcontractor** and **Environment Agency** standards.

Health, Safety and Security

Ashworld Ltd recognises the importance of health, safety and security - both during the project and afterwards.

The company's health and safety policy sets out our commitment and outlines our approach to effective health and safety management. Our processes and procedures are designed not simply to meet legal requirements but to effectively deliver a healthy, safe and secure working environment for our employees and everyone else who might be affected by our work. Our services are designed to meet **SAFEcontractor** standards.

A copy of our health and safety policy is available on request.

Ashworld Ltd has employer's liability and public liability insurance of £10 million; a copy of the insurance certificate can be found on our website at:
www.ashworld.co.uk/certificates.html.

Equality

We recognise the contribution our employees make to the success of what we do. We are committed to offering our employees fair terms and conditions, ensuring they have the skills and qualifications they need, and providing opportunities for training and development.



Sustainability

Ashworld Ltd understands the importance of sustainability - in design, delivery and in the continuing operation of our services.

For example, this is reflected in how we:

- Source sustainable, environmentally-friendly products & materials from ethical suppliers such as Ecogent.
- Work within the guidelines of the **Environment Agency** and **WEEE** specifications where appropriate.
- Ensure that our services are as energy-efficient as possible while minimising waste during the life-cycle of the service.

Details of our environmental recycle policy, processes and procedures can be found on our website at:

<http://www.ashworld.co.uk/recycle-policy.html>.